



<http://www.providencehealthcare.org/residentialcareforme>

#ResCare4Me

Residential Care for Me Update – February 16, 2018

[Residential Care for Me](#) started as an innovation and improvement project to understand the residential care experience for residents, family and staff. Building on the insights gathered from months of observations, interviews, focus groups and surveys, we are now in the next phase of “*Megamorphosis*.” This phase aims to rapidly test ideas from residents, family and staff to build on the great care that staff currently provide. Building on qualities such as *compassion* and *empathy*, we strive to make sure that *emotional connections matter most*, *residents direct each moment* and that *home is not a place, it is a feeling*.

Meaningful Moments

Meaningful interactions that bring us one step closer to the vision

As I was sitting in the Brock Fahrni dining room waiting for their monthly Town Hall to start, an interaction happening in front of me caught my eye. A staff member was sitting with a resident. As she saw another resident approach, she waved him over and set a chair up for him beside her. Once he was sitting, she introduced the two residents to each other and they shook hands. It was such a simple yet meaningful gesture to make a connection between two residents. Thank you to that staff member, who recognized that emotional connections can often start with a simple handshake and introduction.

Kudos & Compliments

Accomplished this week

Spreading the word! Good luck to all of our team members who will be presenting their great work at the BC Patient Safety and Quality Council Quality Forum next week. Here is a list of our presenters:

- **Kim Smith** will be presenting a storyboard on Megamorphosis at the pre-forum Champions of Change event on Wed.
- **Heather Mak** will be presenting on the Seniors Quality Leap Initiative
- **Nadra, Carrie and Jasmine** will present on the Fall-unteer initiative at HFH
- **Ursula and Caylee (from Emily Carr)** will be presenting on IlluminAid
- **Sonia and Jo-Ann** will be presenting on Megamorphosis.



Even if you aren't registered to attend the event, you can still catch the Fall-unteer (Fri, 11:15 a.m.) and Megamorphosis (Thurs, 10 a.m.) presentations live on Facebook! Here's the link:

https://www.facebook.com/pg/bcpsqc/events/?ref=page_internal

IlluminAid at Brock Fahrni Townhall! Caylee Raber from the Emily Carr Health Design Lab presented on IlluminAid to the Brock Fahrni residents, family and staff yesterday. The group seemed interested in this technology and there was a noticeable gasp of delight when Caylee mentioned that these lights turn on automatically! Thanks again to BF and Youville for helping test the prototype!

Inspiration

Stories from others

Volunteer program helps residents with dementia explore meaningful activities:

<http://www.cabhi.com/news/volunteer-program-helps-residents-with-dementia-explore-meaningful-activities/>

It takes a Village...

Your help is needed!

Geriatrics Services Conference – call for abstracts: This year's Geriatrics Services Conference will be taking place on April 6th at the Vancouver Convention Centre. The theme of the conference is Inspiring Connections and will feature research and best practice initiatives in the field of aging. One of the speakers of the day will be Dr. Allen Power who has written about Dementia beyond Drugs, Dementia Beyond the Disease and enhancing well-being. **The call for abstracts is out now, with a deadline of Feb. 28th.** Please see here for more details:

<http://geriatricconference.providencehealthcare.org/sites/silver.providencehealthcare.org/files/PosterPresentations-Geriatric-10Nov2017.pdf>

2018 Quality Improvement Challenge: A great opportunity for staff who are interested in learning more about quality improvement. They will be mentored through QI methods while working through a priority project. Please contact Sonia for more information, if you are interested.

Collecting Meaningful Moments: Let's keep sharing our great work to help inspire each other! **ANYONE** - please send me meaningful moments that you create or witness. Just send a quick email to shardern@providencehealth.bc.ca with your story.

Important Dates

February 19, 2018	<i>1200-1245 – Youville Megamorphosis Town Hall Launch</i>	Youville, Heather Place Dining Room
February 23, 2018	<i>1000-1200 – Residential Care for Me Working Group Meeting</i>	Youville 6 th Floor
February 26, 2018	<i>Start of Megamorphosis Pre-work at Youville</i>	Youville
March 13, 2018	<i>1230-1430 – Residential Care for Me Navigation Group Meeting</i>	Youville 6 th Floor