



How you want to be treated.

June 19, 2020

INFORMATION BULLETIN: LONG TERM CARE AND COVID-19

UPDATE: Outbreak at Holy Family Hospital

On Friday, June 19, we held a virtual Town Hall for residents and families of Holy Family Hospital Long Term Care.

At the Town Hall, Providence Health Care leadership and the Medical Health Officer gave an update on the outbreak — answering questions and outlining steps being taken to contain the spread. [Click here to watch the Town Hall recording.](#)

We want to reassure residents, tenants and family members across all our Providence Health Care Long-Term Care and Assisted Living homes that every possible step is being taken to protect the health of residents, patients and staff at Holy Family Hospital and at all our sites.

More information:

- [Outbreak FAQs](#) for residents, patients and family members.
- Visit the [Providence website](#) for the most up to date information.
- For families with outstanding questions, requiring emotional support or needing assistance navigating the healthcare system, please contact the VCH/PHC LTC Family Support Line at 1-844-824-2219 or 604-875-4953. Please note that the VCH/PHC LTC Family Support Line cannot provide specific resident status reports.

Sites: St. Paul's Hospital | Holy Family Hospital | Mount Saint Joseph Hospital | Youville Residence | St. John Hospice
St. Vincent's: Brock Fahrni, Langara, Honoria Conway - Heather | Crosstown Clinic

Community Dialysis Clinics: Sechelt | Richmond | Powell River | Squamish | North Shore | Vancouver | East Vancouver