



Home for Us Weekly Update - November 15, 2019

Home for Us started as an innovation and improvement project to understand the long term care experience for residents, family, and staff. Building on the insights gathered from months of observations, interviews, focus groups, and surveys, we are now in the next phase of **“Megamorphosis.”** This phase aims to rapidly test ideas from residents, family, and staff to build on the great care that staff currently provide. Building on qualities such as **compassion** and **empathy**, we strive to make sure that **emotional connections matter most, residents direct each moment** and that **home is not just a place, it is a feeling.**

Meaningful Moments

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision



Making meaning of the loss of a resident...

Those who work at HFH ECU knew and loved resident Donna S. and were very sad to hear of her recent passing on October 7th. It is always difficult to say goodbye to our residents, and especially so for residents who have come to be such an integral part of our communities and our lives.

Donna had a difficult life, with significant family estrangement, but had a couple close connections in her recent years including her dear friend Jeryl and her pastor Carl of Holy Trinity Anglican Church. A spiritual person, Donna found great strength in her faith. During her years lived at HFH, she often led the prayers at memorial services and sometimes gave the mission reflection at mission-sponsored events. All through her life she offered intercessory prayers for those in need. Donna’s wishes for her death included for her cremated remains to be scattered, along with those of her dear deceased cat’s “Little Bit”, on Grouse/Cyprus Mountain, a place that was deeply meaningful to Donna.

One of the HFH CNL’s Liz, ingeniously found Little Bit’s remains (in an urn) and so Donna’s wishes are sure to be fulfilled, along with some help from her dear friends Jeryl and Pastor Carl.

Here is a photo of Donna wearing a scarf she made at HFH during a lunch outing to the Sylvia Hotel.

How meaningful for us to be able to honor Donna in this way.

~ Jenny Hyman, Site Leader Long Term Care Social Work

Kudos & Compliments

Highlights from the week

Congratulations to Jo-Ann Tait on her expanded role of part time PRCC Vice President, Clinical and Operational Services effective December 01, 2019. Jo-Ann's strong leadership and passion for care will help strengthen the vision for seniors care, dementia care and other health and housing services in Vancouver and the Comox Valley community.

Jo-Ann is also currently the PHC Corporate Director Seniors Care & the VCH Regional Program Director Long Term Care, Assisted Living and Supportive Housing.



The 16th Annual Leadership Program for Physicians and Leaders in Long Term Care was held over the November long-weekend at the Pan Pacific Vancouver. The conference focused on new paradigms, the latest research, and quality improvement initiatives for the most vulnerable in the long term care population.

Key note speaker, Dr. G. Allen Power - an internist, geriatrician, skilled educator and published author - kicked off the weekend with a pre-conference Dinner & Discussion event hosted by the Physicians & Surgeons Association (PASS). He lent his thoughts and research for an alternative view of dementia that focuses on the person's experience and uses transformative approaches to care and support that ultimately enhances well-being through deep relationships.

There were also talks from other esteemed professionals in the industry; sessions focusing on the latest in pain management, substance use disorders among older adults, health law issues, LGBTQ2S+, and many more.

We thank all faculty, staff and volunteers who made this year's conference such a success.

Inspiration

Stories to Learn From

A Day to Remember

Acting Corporal Colleen McCurdy (deSerres) and Sergeant Penny Porter (Stirling), both residents from HFH, participated in the Victory Square Remembrance Day Service. Penny, a war sergeant in the Royal Air Force during WWII was asked to lay a white rose at the cenotaph in memory of fallen comrades.

On November 8th, both veterans were also invited to speak to 500 students at Saint Francis Xavier School.

Thank you to Cecilia Moore for the work that you do and sharing Colleen and Penny's stories and photos from this special day.

Watch and read Colleen and Penny's interview on Global



News news: <https://bit.ly/32Ks1jy>

Link to the Daily Scan for an updated story originally published on November 2018:
<https://bit.ly/2Qudypc>



It Takes A Village.....

Your help is needed!

Collecting Meaningful Moments: Let's keep sharing our great work to help inspire each other!

Please send me meaningful moments that you create or witness. Just send a quick email to cconvery@providencehealth.bc.ca with your story.

Important Dates

November 16, 2019

CST Go Live for SPH, MSJ
& HFH

December 06, 2019

Home for Us Working
Group Meeting

Youville, 6th Floor