



Home for Us Weekly Update - November 01, 2019

Home for Us started as an innovation and improvement project to understand the long term care experience for residents, family, and staff. Building on the insights gathered from months of observations, interviews, focus groups, and surveys, we are now in the next phase of “**Megamorphosis**.” This phase aims to rapidly test ideas from residents, family, and staff to build on the great care that staff currently provide. Building on qualities such as **compassion** and **empathy**, we strive to make sure that **emotional connections matter most, residents direct each moment** and that **home is not just a place, it is a feeling**.

Meaningful Moments

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision



Birthdays are always something everyone looks forward to celebrating. When one gets to have what she/he wishes for, it makes the experience more meaningful. When Mr. John Downie wished to have the best, most delicious and juiciest steak for his birthday, I didn't waste time to come up with a good plan! Luckily, his birthday fell on the day of our lunch outing. So, I did my research to find a good restaurant that served the best steak. Dave, our RA-Driver highly recommended a restaurant that would be perfect for John's birthday celebration.

John looked dapper in his dark suit and crisp white shirt with Gucci bowtie! Together with 6 other residents, we had a wonderful time in celebrating John's birthday. I've never seen John so emotionally happy, especially when he was served a special cute birthday cake while we sang him a birthday song! It was a special moment for him and I am happy that we were part of it.

A letter of Thanks written by John after the celebration.

~ Rae Johnson, Residential Care Manager HFH

Kudos & Compliments

Highlights from the week



Don't we all love a Thanksgiving turkey meal?

We think so at our home at Holy Family Hospital. Led by Mirabel Roberts- RCA, the staff at our home prepared and served Thanksgiving lunch to 50 residents and 25 of their family members on Oct 14th. Husbands of staff were even recruited to help cook the turkeys and retired staff members came in to help prepare and serve the feast. Sodexo contributed mashed potatoes and gravy and fixings. All six neighborhoods in our home were involved. Cecil, our talented Activity Coordinator provided live music and singing to contribute to the festive atmosphere and our Rehab Assistant Andrea made sure the staff had access to all the dishes, table cloths and decorations they needed. We are so grateful that

Maribel's initial idea of preparing a meal for the residents in her neighborhood, Stanley Park, grew to include all neighborhoods and involved so many of our residents and their families.

Big thanks go to Maribel and all the staff she recruited and the work she did to coordinate with Sodexo.



It Takes A Village.....

Your help is needed!

Key Messages from the November 01, Home for Us Working Group:

- The rollout of our new electronic clinical information system continues to dominate staff meetings and education
 - Thank you to all staff and leaders for continuing to focus on the wellbeing of the people we serve during this extra hectic time

- Be kind to yourselves and others
- Continue to embrace the “can do” attitude of Providence Health Care
- Again...Thank You!
- Part 3 of Health Care Consent And Care Facility Admission Act goes into effect this Monday November 4
 - All people must have signed consent before moving into our homes
 - If a resident expresses they want to leave:
 - If the adult is capable of making this decision, the adult can leave the care facility at any time.
 - If the adult has an Substitute Decision Maker (SDM) for care facility admission, the SDM can decide when the adult will leave.
 - If the adult asks to leave but may be incapable of making this decision, the manager must have the adult assessed.
 - Please ask the Social Worker, CNL or Manager for more information

Geriatric Medicine "Noon" Rounds (2019-2020 Seminar Series)

GERIATRIC MEDICINE NOON ROUNDS

Monday, November 4th, 2019

12:00PM – 1:00PM

TOPIC

HEALTH CARE CONSENT AND CARE FACILITY ADMISSION ACT

OBJECTIVES:

- *Review Part 3 of the Health Care (Consent) and Care Facility (Admission) Act
- *Define a care facility
- *Review the new requirements for consent to facility care
- *Outline the process of incapability assessment.

Please refer to the PDF attached in the email for more information.

Important Dates

November 08 & 09, 2019
8:00am to 4:00pm

16th Annual Leadership
Program for Physicians and
Leaders in Long Term Care

Pan Pacific Hotel

November 11, 2019
10:30am

Remembrance Day Service
BFH, BF3 Dining Room

November 16, 2019

CST Go Live for SPH, MSJ
& HFH

