

# **OUR MISSION**

Biomedical Engineering are leaders in providing medical device support and knowledgeable technical services as part of a multidisciplinary clinical care team.

We ensure clinical staff are able to provide the best patient care by implementing safe and cost-effective solutions.

## **OUR VISION**

We aspire to be the Canadian leaders in Biomedical Engineering.

Our priorities are supporting our staff, building trust and collaborating within interdisciplinary teams.

We believe in our people; they are the foundation to our success.

## **CORE VALUES**

### Teamwork

We work collaboratively within our department and with clinical staff, patients, vendors and other groups to ensure that their blomedical needs are met.

We recognize, embrace and capitalize on the unique talents of everyone, building on each others strengths.

Everyone participates and does their share of the workload to meet department objectives.

### Problem-Solving

We solve problems by leveraging the collective genius of Biomedical Engineering staff through a collaborative process. We identify the issues, understand everyone's interests and evaluate all possible options.

We follow through with documenting the solution, agreeing on contingencies and monitoring the outcomes.

#### Customer Service

Our core focus is positive patient outcomes.

We maintain equipment and provide technical expertise to ensure clinical staff and others are able to provide the best patient care

## Accountability

We aim for the highest standard in professionalism, fairness, ethical practices and transparency towards the communities and Health Organizations we serve.

We are responsible for our actions, acknowledging our limitations and seeking guidance when needed.

#### Respect

We treat everyone (colleagues, staff, patients and others) with dignity and equality recognizing

individual, gender and cultural diversity.

Respect flows in both directions between management and staff.

## Communication

We seek clear, effective and transparent communication. We apply our unique knowledge to bridge the technical and clinical languages between all stakeholders

#### Professionalism

We conduct ourselves as professionals by adhering to our core values. We strive to maintain the highest levels of competence and knowledge.

Proudly Serving: Fraserhealth





