



WEBSITE



Home for Us Weekly Update - June 12, 2020

Home for Us started as an innovation and improvement project to understand the experience of residents, families, and staff. Building on the insights gathered from months of observations, interviews, focus groups, and surveys, we are now in the next phase of *Megamorphosis*. This phase aims to rapidly test ideas from residents, families, and staff to build on the great care that staff currently provide. Building on qualities such as *compassion* and *empathy*, we strive to make sure that *emotional connections matter most, residents direct each moment* and that *home is not just a place, it is a feeling*.

Meaningful Moments

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision

Celebrating our Diversity,

In a morning huddle last week, Rae Johnson told staff about the Different Together Pledge written by BC Lieutenant Governor, Janet Austin.

At 2:00pm Rae, Brock and Melissa collectively read aloud the pledge while residents and staff were given a print-out of the pledge and read along if they wanted to. The collective voices against racism and intolerance were so loud.



#DifferentTogether Pledge

Our B.C. is inclusive and respects people of all ethnicities, cultures and faiths and their contributions to our collective well-being.

Our B.C. holds diversity as a fundamental value at the heart of the success, strength and resilience of our communities, workplaces, schools, public and private institutions.

I pledge to uphold and promote these values and I commit to speaking up to oppose racism and hate in all its forms.

Kudos and Compliments

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To our friends and colleagues who live and work at Holy Family Hospital

Our thanks and prayers go to everyone at Holy Family Hospital as they work tirelessly to support each other, and in particular to those who are ill with COVID19.

For answers to frequently asked questions please go to:

<http://www.providencehealthcare.org/long-term-care-covid-19-outbreak-faqs-residentsfamiliespatients>

Care for Residents, Families and Staff During COVID19 Crisis

For the health of residents, visitors and staff

For the best and most up to date information relevant to PHC LTC Staff, Residents and Families, please check these resources often:

Family Caregiver Support Services of BC Expand Services

www.familycaregiversbc.ca

The Caregiver Support Line has expanded to better support families during this time. Call toll-free at 1-877-520-3267, Monday to Friday, 8:30 am to 7:00 pm.

PHC Staff Resource

<http://covid19.providencehealthcare.org/>

PHC Family Information Resources

<http://www.providencehealthcare.org/ltc-covid19>

Multilingual COVID19 Resources

<https://digem.med.ubc.ca/covid-19-multilingual-resources/>

Free Premium Wifi for Residents and Families Until July 31 (Thanks to Telus)

<http://covid19.providencehealthcare.org/stories/keeping-families-connectedfree-premium-public-wi-fi-now-available>

It Takes A Village

Your help is needed!



In the theme of it takes a village, today is Jo-Ann Tait's last day with Providence Health Care as she moves to Vancouver Coastal Health as the Executive Director of Long Term Care, Assisted Living and Supported Housing. Cindy Convery and Robena Sirett will join Jo-Ann at VCH in support roles to the Regional Program in early July. Thankfully, we will continue to be part of the same village.

Collecting Meaningful Moments and Kudos and

Compliments: Let's keep sharing our great work to help inspire

each other!

Please send me meaningful moments and kudos that you create or witness. Just send a quick email to cconvery@providencehealth.bc.ca with your story.