



Home for Us Weekly Update - May 29, 2020

Home for Us started as an innovation and improvement project to understand the experience of residents, families, and staff. Building on the insights gathered from months of observations, interviews, focus groups, and surveys, we are now in the next phase of *Megamorphosis*. This phase aims to rapidly test ideas from residents, families, and staff to build on the great care that staff currently provide. Building on qualities such as *compassion* and *empathy*, we strive to make sure that *emotional connections matter most, residents direct each moment* and that *home is not just a place, it is a feeling*.

Meaningful Moments

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision

Celebrating creativity during Covid19

The Artworks studio at Brock Fahrni is a haven for art-loving residents. Even through the many preventative measures against Covid-19, the Artworks team has kept the studio running with considerations for physical distancing, enabling avid artists to continue visiting the studio. One of our regulars is Barb. She has been keeping busy in the studio practicing her watercolour painting and portraiture.

Barb has been so prolific during Covid-19, that staff created a bulletin board to showcase her many wonderful pieces!



In the spirit of gratitude, Barb began making Thank You cards for staff. Her hope was to show her thanks and help keep their spirits up. Housekeeping, care staff, and even our greeters received cards from Barb! There are Thank You cards sprinkled all over Brock Fahrni, and can be spotted in the stairwells on bulletin boards as pictured below.



Care for Residents, Families and Staff During COVID19 Crisis

For the health of residents, visitors and staff

For the best and most up to date information relevant to PHC LTC Staff, Residents and Families, please check these resources often:

Family Caregiver Support Services of BC Expand Services

www.familycaregiversbc.ca

The Caregiver Support Line has expanded to better support families during this time. Call toll-free at 1-877-520-3267, Monday to Friday, 8:30 am to 7:00 pm.

PHC Staff Resource

<http://covid19.providencehealthcare.org/>

PHC Family Information Resources

<http://www.providencehealthcare.org/ltc-covid19>

Multilingual COVID19 Resources

<https://digem.med.ubc.ca/covid-19-multilingual-resources/>

Free Premium Wifi for Residents and Families Until July 31 (Thanks to Telus)

<http://covid19.providencehealthcare.org/stories/keeping-families-connectedfree-premium-public-wi-fi-now-available>

It Takes A Village

Your help is needed!

Collecting Meaningful Moments and Kudos and Compliments: Let's keep sharing our great work to help inspire each other!

Please send me meaningful moments and kudos that you create or witness. Just send a quick email to cconvery@providencehealth.bc.ca with your story.