



WEBSITE



Home for Us Weekly Update - April 24, 2020

Home for Us started as an innovation and improvement project to understand the experience of residents, families, and staff. Building on the insights gathered from months of observations, interviews, focus groups, and surveys, we are now in the next phase of *Megamorphosis*. This phase aims to rapidly test ideas from residents, families, and staff to build on the great care that staff currently provide. Building on qualities such as *compassion* and *empathy*, we strive to make sure that *emotional connections matter most, residents direct each moment* and that *home is not just a place, it is a feeling*.

Meaningful Moment

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision

Love from Maureen and Ivan...

Thank you Holy Family for making it possible for me to Face Time with Penny. It was so very special to be able to see each other face to face during this time of the Coved 19 virus. Seeing her reminded me of what she always said when I visited her. "I'm getting better and I want to travel to visit my sister Erica in England."

During the second Face Time with Penny, my partner Ivan joined me and with my ukulele, we sang some songs together which we often did when we visited her. Her favourites were: You Are My Sunshine, Let It Be, Red River Valley, Jamaica Farewell, and Amazing Grace. We always ended our singalongs with "So Long It's Been Good to Know Ya." I really look forward to doing another Face Time with Penny sometime.



Penny has done a lot of writing in her lifetime. I learned recently that while living in the West End, Penny would love to go down to the beach and read her writings to anyone interested. One of her poems, "Walking in Stanley Park" is being framed and posted in her neighbourhood which is called Stanley Park.

-Maureen and Ivan, and Cecilia Moore

Family Rocks at the Views in Comox

 **The Views at St. Joseph's** is 😊 feeling thankful.
1 min · 🌐

You Rock!!! To all of the Easter Bunnies and their family members who took the extra time to paint beautiful Easter Rocks that decorated our homes over the Easter Weekend. They were so appreciated by all the residents. Thank You, you made our Easter extra special!!!



Family members painted rocks with hope messages which were placed all around the home. The residents enjoyed finding them and seeing the messages. Was a way for family members to be involved and brighten things up for our residents!

-Jane Murphy, CEO, PHC

Connecting with Loved Ones

To send an email to a resident in a specific PHC home please use the links below:

St Vincent's Langara: wellwisheslangara@providencehealth.bc.ca

St Vincent's Brock Fahrni: wellwishesbf@providencehealth.bc.ca

Youville Residence : wellwishesyouville@providencehealth.bc.ca

Mt St Joseph's : wellwishesmsj@providencehealth.bc.ca

Holy Family: wellwisheshf@providencehealth.bc.ca

Care for Residents, Families and Staff During COVID19 Crisis

For the health of residents, visitors and staff

For the best and most up to date information relevant to PHC LTC Staff, Residents and Families please check these resources often:

PHC Staff Resource

<http://covid19.providencehealthcare.org/>

PHC Family Information Resources

<http://www.providencehealthcare.org/ltc-covid19>

Multilingual COVID19 Resources

<https://digem.med.ubc.ca/covid-19-multilingual-resources/>

Kudos and Compliments

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision

National Volunteer Week, April 19 to 25

Thank you to all our volunteers! We miss you being in our homes. Check out this special effort from the staff at Holy Family...

<https://spark.adobe.com/video/aPp7C4ouMNmpM>

It Takes A Village

Your help is needed!

Collecting Meaningful Moments and Kudos and Compliments: Let's keep sharing our great work to help inspire each other!

Please send me meaningful moments and kudos that you create or witness. Just send a quick email to cconvery@providencehealth.bc.ca with your story.