



WEBSITE



Home for Us Weekly Update - March 13, 2020

Home for Us started as an innovation and improvement project to understand the experience of residents, families, and staff. Building on the insights gathered from months of observations, interviews, focus groups, and surveys, we are now in the next phase of *Megamorphosis*. This phase aims to rapidly test ideas from residents, families, and staff to build on the great care that staff currently provide. Building on qualities such as *compassion* and *empathy*, we strive to make sure that *emotional connections matter most, residents direct each moment* and that *home is not just a place, it is a feeling*.

Meaningful Moment

Inspired by the great work that is done every day at our homes, each week we highlight a meaningful interaction that brings us one step closer to the vision

Housewarming Party



St. Vincent's Langara resident Theresa had been waiting for two years for a private room. Recently, there was a vacancy and the private room was awarded to her. She was so happy to have a room of her own. She calls it her "home". She has shown us her home several times. She decorated it with photos and other items that bring her joy. She's really made it her own space! She has expressed that everybody is welcome to hang out in her home.

Last Saturday, she planned a housewarming party for residents and staff. She was so excited. We even made a sign and put up streamers. Her family brought some cake and coffee for everybody. It is a nice feeling to belong in a community where we care for each other.

-Liza Lino, Rehabilitation Assistant

Keep Calm and COVID19 On

For the health of residents, visitors and staff



Music Therapist Angela at Brock Fahrni shows the Keep Calm approach as she leads the hand bells group. As always, she has participants wash hands with alcohol sanitizer.

As we decrease the size of recreation groups, we will still keep people engaged through small groups (with people at a social distance) and support hygiene etiquette.

Information is changing quickly. Check this site often: <http://covid19.providencehealthcare.org/>

Kudos and Compliments

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Many many thanks to **Danielle Richards, PHC Infection Control Practitioner** who so expertly supported concerned staff, family and residents this past week. As she came to each home to provide education and answer questions, her calm and supportive presence has brought clarity and reassurance.

Thanks Danielle, we are very grateful to you.

It Takes A Village

Your help is needed!

Collecting Meaningful Moments and Kudos and Compliments: Let's keep sharing our great work to help inspire each other!

Please send me meaningful moments and kudos that you create or witness. Just send a quick email to cconvery@providencehealth.bc.ca with your story.

Important Dates

Dear Conference Registrants,

<https://www.cbc.ca/news/canada/british-columbia/b-c-recommends-against-all-non-essential-travel-outside-of-canada-as-7-new-cases-of-covid-19-detected-1.5495811>

Many of you would have heard the provincial announcements yesterday by

Dr. Bonnie Henry and Health Minister Dix which included required cancellation of conferences at 250 or more.

Our conference is cancelled. Registration fee refunds will be provided in the near future.

Best wishes in this challenging time. Stay healthy!