

# The VPF Transitional Care Centre

Innovation at Providence Health Care

## Introduction

What is the VPF TCC?

The Vancouver Police Foundation Transitional Care Centre (VPF TCC) will offer time-limited, transitional accommodation for patients discharged from the St Paul's Hospital (SPH) who are in need of:

- Short term shelter, expected length, for patient who are discharged from SPH
- Assistance that is not available at the time of discharge (e.g. overnight, weekends, stat holidays), and where this assistance would facilitate connection to community services
- A safe place alternative to the street, post-discharge, to bridge the individual to existing care and/or existing safe place

- A safe place\* alternative to the street in order to bridge the individual to a new safe place, to be obtained with assistance from community services or VPF TCC staff, that is unavailable at the time of discharge

*\*A safe place is defined as a home, shelter bed or other housing resource or location that is considered an acceptably sheltered and secure location where clients can be supported by their discharge team.*

The VPF TCC has no official capacity as a clinical treatment facility; rather its objective is to ensure individuals are given the opportunity to move into the next level of service.

## Eligibility Criteria

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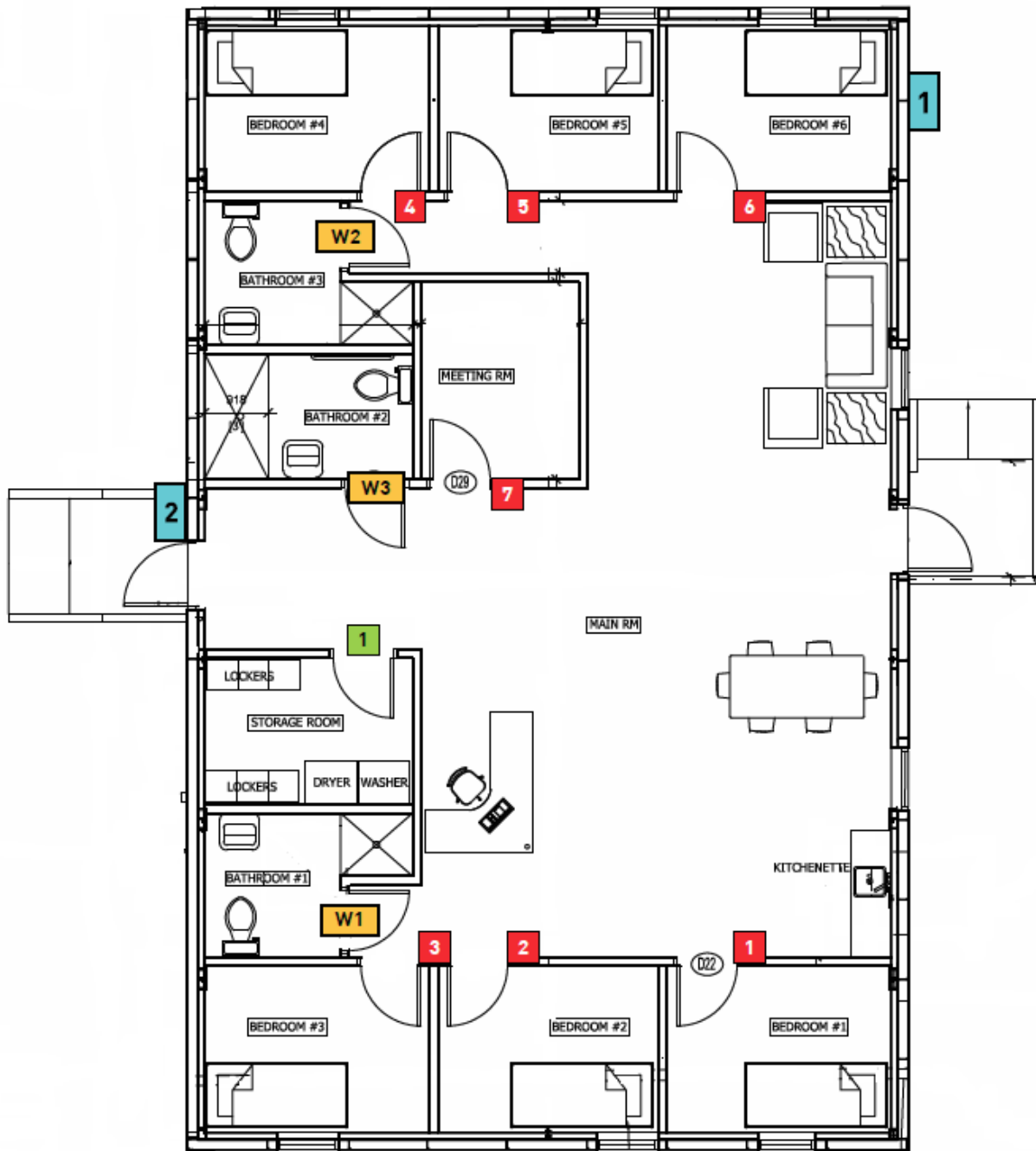
A patient may be transferred to the VPF TCC when;

- The patient is referred to the VPF TCC by the unit social worker or CNL. Referrals are reviewed by the Mental Health Bed Coordinator 7 days a week
- The patient is independent with activities of daily living and suitable for a shelter
- The patient has no existing safe place to be discharged to AND will require the assistance of support staff and community agencies
- The patient has no access to existing safe place at the time of discharge
- The patient must voluntarily agree to and sign the Temporary Residence Agreement of the VPF TCC

## Intake Process

- The unit staff support the patient in understanding the TCC and explain to the patient the Temporary Residence Agreement and have the patient sign
- Referring SPH unit (inpatient or ED) completes the TCC referral form on SCM
- The Mental Health Bed Flow Coordinator reviews referrals and accepts patients to the VPF TCC
- Patient is officially discharged from SPH and becomes a 'client' of the VPF TCC
- VPF TCC staff will orient the patient to their new environment and ensure they are settled
- VPF TCC staff contact the appropriate community and service organizations to facilitate addressing the client's need for housing, follow up care and food security.

# Floor Plan



- Centralized social area and kitchen, with washer and dryer
- 4 single rooms and 2 double rooms (bunk beds)
- One phone and computer available to client use
- One phone and computer dedicated to staff use
- Direct connection to office/staff space including private meeting rooms
- Storage for belongings